

# Privacy Policy

## **Privacy Policy**

Your privacy is important to us. It is Spinheiro policy to respect your privacy regarding any information we may collect about you on this and other websites that we own and operate.

We request personal information only when we need it to provide you with a service. We do this by fair and lawful means, with your knowledge and consent. We also tell you why we are collecting it and how it will be used.

We only retain the information collected for as long as necessary to provide the requested service. When we store data, we protect it within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use or modification.

We do not share personally identifiable information publicly or with third parties except as required by law.

Our site may have links to external websites that are not operated by us. Please be aware that we have no control over the content and practices of these sites and cannot accept responsibility for their respective privacy policies.

You are free to decline our request for personal information, although, we might not be able to provide some of the requested services.

Your continued use of our website will be deemed acceptance of our practices around privacy and personal information. If you have any questions about how we handle user data and personal information, please contact us.

## **Spinheiro Cookie Policy**

### **What are cookies?**

As is common practice with almost all professional websites, this site uses cookies, which are small files downloaded onto your computer to enhance your experience. This page describes what information they collect, how we use it, and why we, sometimes, need to store these cookies. We will also share how you can prevent them from being stored, however, this may downgrade or 'break' certain elements of the site's functionality.

### **How do we use cookies?**

We use cookies for several reasons, as detailed below, but, unfortunately, in most cases, there are no industry standard options to disable cookies without completely disabling the functionality and features they add to this site. If you are unsure whether you need the cookies to provide a service that you use, it is recommended that you allow them.

## **Disable cookies**

You can prevent cookies by adjusting your browser's settings (see browser Help to find out how to do this). Please be aware that disabling cookies will affect the functionality of this and many other websites that you visit. We therefore recommend that you do not disable them.

## **Cookies we set**

If you create an account with us, we will use cookies for managing the registration process and general administration. These cookies will usually be deleted when you log out, however, in some cases, they may remain afterwards to remember your site preferences when you log out.

## **Cookies related to logging in**

We use cookies when you are logged in to remember that action. This saves you from having to log in each time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when you log in.

## **Cookies related to email newsletters**

This site offers newsletter or email subscription services, and cookies may be used to remember if you are already registered and whether to show certain notifications valid only for subscribed / unsubscribed users.

## **Order processing related cookies**

This site offers e-commerce or payment facilities, and to process it properly, some cookies are essential to ensure that your order is remembered between pages.

## **Survey-related cookies**

We periodically offer surveys and questionnaires to provide you with interesting information, useful tools or to understand our user base more accurately. These surveys may use cookies to remember who has previously participated or to provide accurate results after pages have changed.

## **Form-related cookies**

When you submit data via a form, such as those found on contact pages or comment forms, cookies may be activated to remember user details for future correspondence.

## **Website preference cookies**

To provide you with a great experience on this site, we provide functionality to set your preferences for how that site runs when you use it. To remember your preferences, we need to set cookies so that this information can be called up whenever you interact with a page affected by your preferences.

## **Third-Party Cookies**

In some special cases, we also use cookies provided by trusted third parties. The following section details which third-party cookies you may encounter through this site.

- This site uses Google Analytics, which is one of the web's most widespread and trusted analytics solutions, to help us understand how you use the site and how we can improve your experience. These cookies can track things like how long you spend on the site and the pages you visit so that we can continue to produce engaging content.

For more information about Google Analytics cookies, please see the official Google Analytics page.

- Third party analytics are used to track and measure the use of this website so that we can continue to produce compelling content. These cookies may track things like the time you spend on the site or the pages you visit, which helps us understand how we can improve the site for you.

Periodically, we test new features and make subtle changes to the way the site looks. When we are still testing new features, these cookies may be used to ensure that you receive a consistent experience while on the site, while we understand which optimizations our users appreciate the most.

In cases where we sell products, when and if we do it, it's important for us to understand statistics about how many visitors to our site buy, and so that's the kind of data these cookies will track. This is relevant to you as it means we can make accurate business forecasts that allow us to analyse our advertising and product costs to ensure the best possible price.

## **User's Commitment**

The user undertakes to make appropriate use of the content and information that Spinheiro offers on the site and with enunciative but not limitative character:

1. A) Not to engage in activities that are illegal or contrary to good faith and public order;
2. B) Not disseminate propaganda or content of a racist, xenophobic nature, online gambling, games of chance, any type of illegal pornography, apology of terrorism and/or against human rights
3. C) Not to damage the physical (hardware) and logical (software) systems of Spinheiro, its suppliers or third parties, to introduce or disseminate computer viruses or any other hardware or software systems that can cause the aforementioned damage.

## **Further information**

We hope this was easily understood and, as mentioned bellow, if there is something you are not sure whether you need and is something that interact with one of the features of the website, it is safer if you leave it enabled.

This policy is effective from **January/2022**.